

# NICU CARE MANAGEMENT

## ProgenyHealth

ProgenyHealth is the company exclusively dedicated to NICU Care Management.

ProgenyHealth's integrated services start when an infant is admitted to the NICU and continue through a baby's first birthday, and beyond.

### Delivering better outcomes by optimizing savings levers:

- Length of Stay: ProgenyHealth standard of 10% or greater reduction of length of stay
- Leveling of Care: Direct savings across all payment methodologies
- DRG Assignments: Correct diagnosis codes to ensure appropriate assignment and weights
- ER Visits: Case management support to prevent unnecessary ER visits
- Readmissions: Reduction in hospital readmissions through focused Case Management
- Social Detriments of Health: Solving for shelter, food insecurity, health literacy, transportation, and other SDoH concerns

### DID YOU KNOW...

\$64,815	Is the average cost of a preterm birth, an increase by 25%
1 IN 10	Infants in the US are born premature; trending up 4 years in a row
1 IN 9	Families experience food insecurity
15 MINUTES	One infant is born with Neonatal Abstinence Syndrome every 15 minutes, on average, in the US

### FREQUENTLY ASKED QUESTIONS

#### ■ **What is ProgenyHealth?**

ProgenyHealth is the only national company dedicated to the care management for NICU infants. Their care coordination team includes neonatologists, pediatricians, lactation consultants, nurses, and social workers with a deep understanding of the latest evidence-based health protocols needed to improve outcomes for premature and medically complex newborns.

#### ■ **What activities will ProgenyHealth conduct?**

ProgenyHealth's clinical care nurses conduct admission and continued stay review, discharge planning, and post hospitalization care of newborns admitted to the NICU or Special Care Nursery. These services also include any readmissions that may occur after discharge.

#### ■ **What are the hours of operation?**

ProgenyHealth's regular hours of operation are 8:30 am to 5:00 pm Monday - Friday EST. However, their dedicated care managers work flexible hours to make themselves available to you at other times.

#### ■ **How is ProgenyHealth notified for admission and continued stay review of newborns?**

The associated TPA will notify ProgenyHealth via secure fax for the initial admission and any concurrent view.

To learn more about how ProgenyHealth can improve health outcomes and deliver substantial NICU case cost savings, visit [www.progenyhealth.com](http://www.progenyhealth.com) or call 610.832.2001 ext. 227.